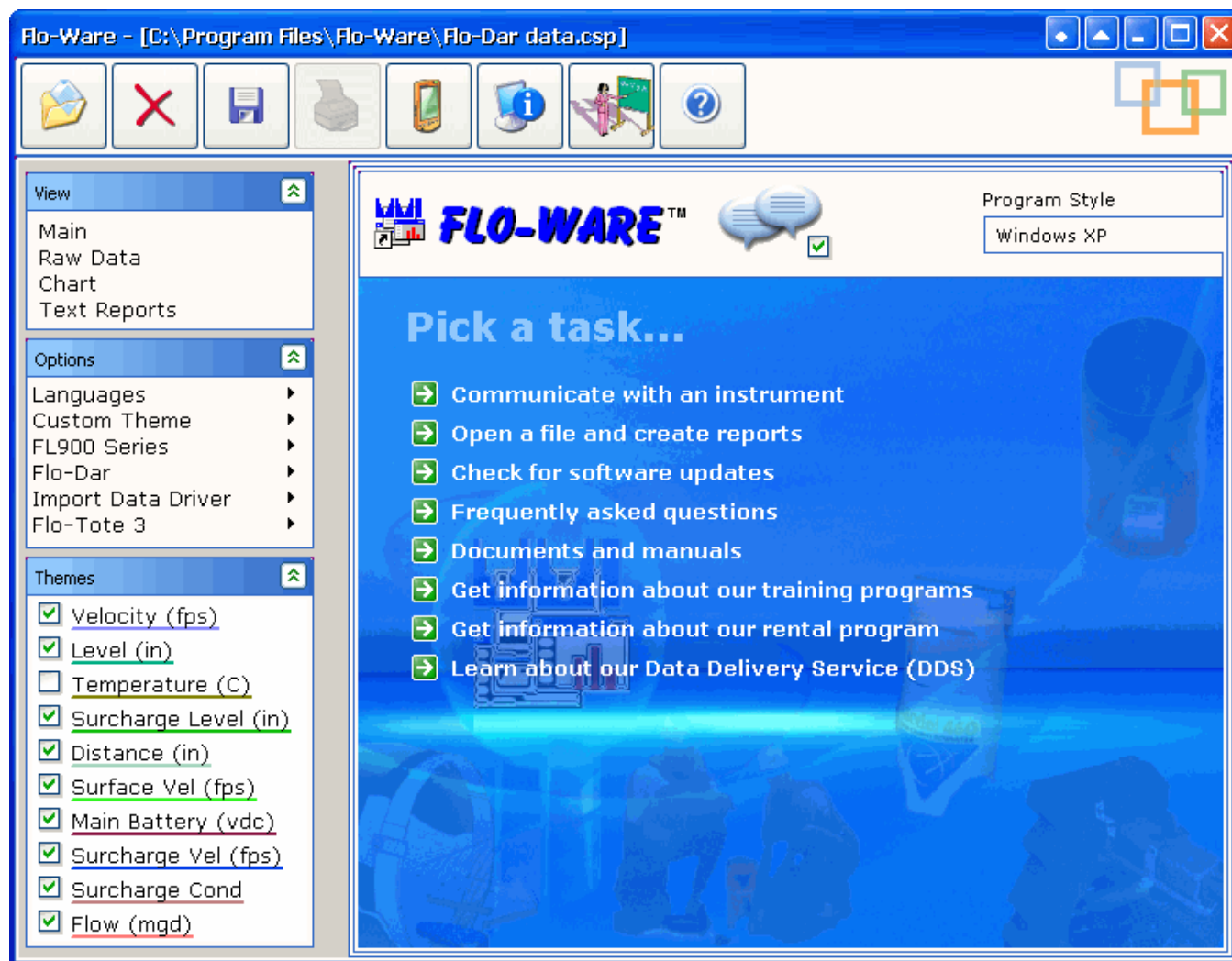


# Flo-Ware 4 Software

## User Manual

July 2010, Edition 1





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## 1.1 Product overview

Flo-Ware is a software system for communication with supported instruments. The system uses a modular format, where "plug-in" file drivers are installed for each instrument type that is used. For example, one file driver can be installed for a Flo-Dar instrument and another file driver can be installed for a Flo-Tote instrument.

Additionally, data can be processed from supported instruments at the same time. For example, data can be plotted from the Flo-Tote system and from the Flo-Dar system in the same chart or text report.

Flo-Ware options:

- Data charts
- Data reports
- Data reconstruction and edit functions
- International language support
- Custom formats for data reports
- Language editor to make language translation files

File Driver options:

- International language support
- Communications with devices directly or via modem
- Original file-type reading
- Data calculations
- Other instrument services

Compatible programs:

- Instrument-specific drivers—these "plug-ins" are designed for each instrument type that operates with Flo-Ware. After the driver is installed, Flo-Ware will automatically communicate with and record data from the associated instrument.
- Report Designer—the Report Designer is used to change the design of text reports. The reports can be saved as templates for easy reuse.
- Language Editor—the Language Editor is used to create language files for Flo-Ware. Once created, Flo-Ware can translate from English to the selected language.
- Shape Generator—the Shape Generator is used to draw and create odd-shape pipes for flow monitoring applications. Any shape other than circular or rectangular is considered an odd-shape pipe.

## 1.2 PC requirements

The computer must have the following minimum requirements:

- Windows® 2000 or XP operating system
- Pentium class processor or equivalent, 90 MHz
- 16 MB RAM
- Video adapter card for 1024 x 768, 96 dpi resolution, 16-bit color
- Microsoft® Internet Explorer® 5.0



## Section 2     Installation

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### 2.1 Install the files

Two installations are necessary:

- Flo-Ware—contains the main application, the Language Editor and the Report Designer.
  - File Drivers—must be installed for communication with devices.
1. Find the link for the Flo-Ware 4 installation from the website or from the CD:
    - Go to [http://www.hachflow.com/p\\_soft\\_floware\\_down.html](http://www.hachflow.com/p_soft_floware_down.html).
    - Put the CD in the computer. If the main window does not open automatically, find and open the startcd.exe file on the CD.
  2. Follow the on-screen instructions to install the software. When the installation is complete, a Flo-Ware shortcut icon is shown on the desktop.
  3. Find and install the Flo-Ware Help File. Follow the on-screen instructions to install the file.
  4. Find and install the File Driver for each instrument that is used. Follow the on-screen instructions to install the file.
  5. Install any associated files that are shown for the instrument.

### 2.2 Install updates

The application and drivers are updated regularly for continued improvement. Install the updated files for best results.

1. Make sure that the computer is connected to the internet.
2. Open Flo-Ware and click on the HELP button. The Help, About window opens.
3. Find the version of the application and drivers that are in use.
4. Click on the **CHECK FOR UPDATES** button. An internet browser opens and the download center is shown.
5. Compare the version number of the installation files on the download page to the version of the application and drivers that are in use.
6. If a newer file is available, close the application and install the updated files.





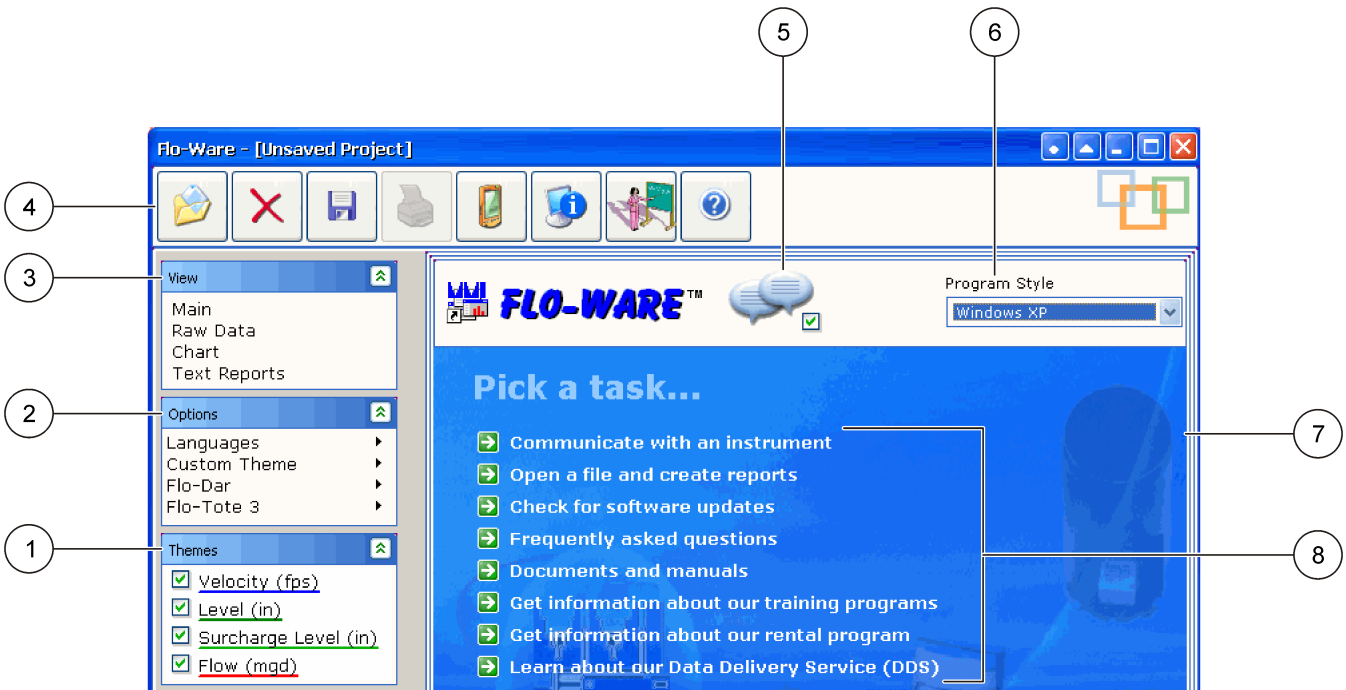
# Section 3      Operation

## 3.1 User interface

### Main window

Double-click the **FLO-WARE** icon on the desktop to open the main window (Figure 1).

Figure 1 Main window

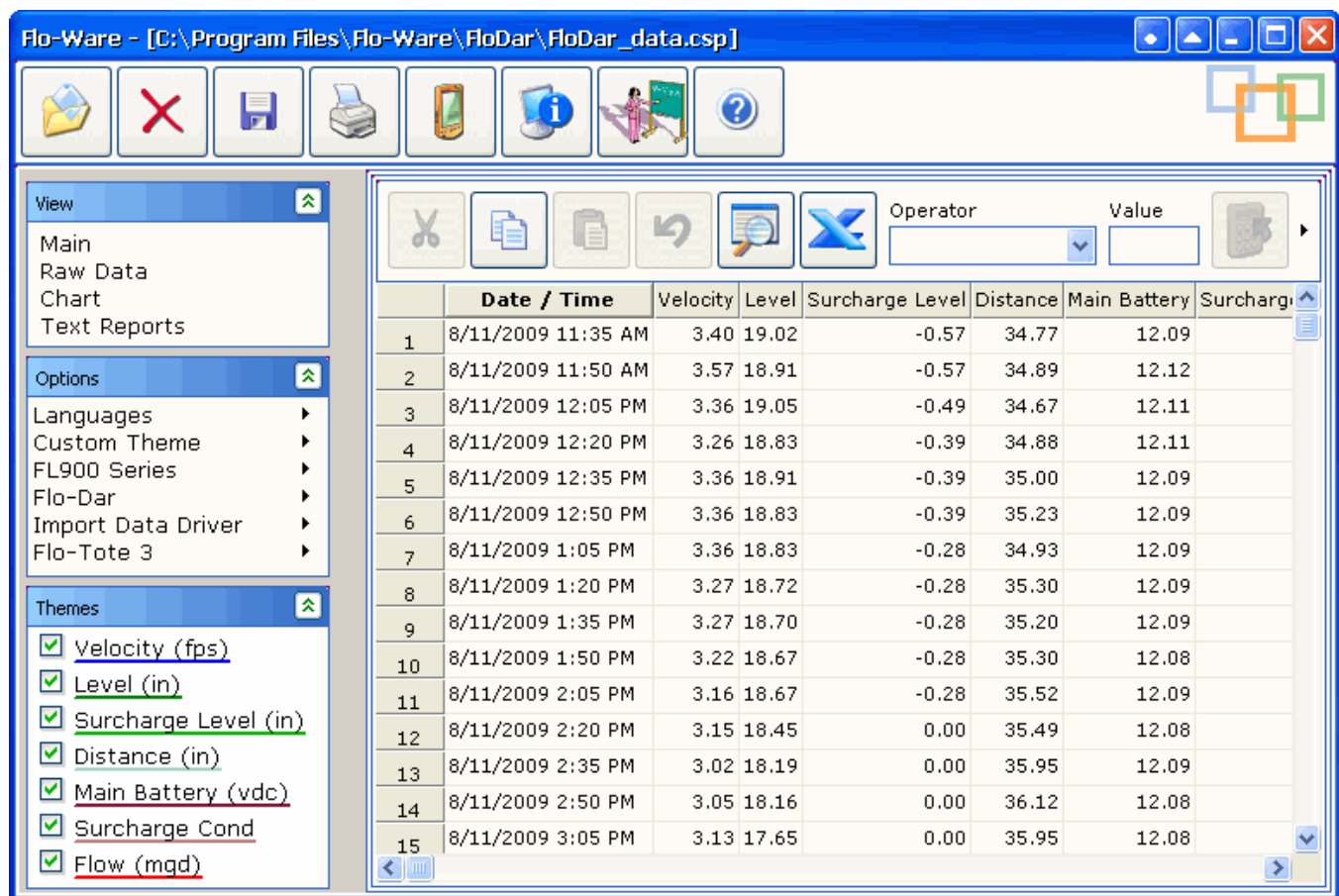


1	Themes panel—measurement channels	5	Balloon help—descriptions of icons and links
2	Options panel—language options and device drivers	6	Program style—color and style options for Flo-Ware
3	View panel—main view and data views	7	Main view—changes with the selected menu
4	Main toolbar—icons shown in all windows	8	Main-view tasks—links for basic tasks and information

## 3.2 Raw data

The Raw Data view shows the data or project file in a spreadsheet. The columns correspond to the themes that are shown in the Themes panel. The maximum number of records is limited only by the computer memory.

Navigation in the Raw Data view is similar to navigation in common spreadsheet software. Use the arrow keys on the computer keyboard to move up, down, left or right. Use hot keys such as **Ctrl + End** to move the cursor to the last cell in the spreadsheet. Use **Ctrl + Home** to move the cursor to the first cell in the spreadsheet.



### 3.2.1 Edit data

Data can be adjusted in the raw data view to change incorrect values. For example, if a value for the level measurement indicates 0 volume, the corresponding velocity value should also be 0. If the velocity value is not 0, a velocity value of 0 can be entered.

1. Click to select a data cell in the raw data view.
2. Use a method to change the values:

Option	Description
<b>Manual</b>	Use the computer keyboard to change the value. Any calculated values, such as flow, are automatically recalculated. For example, if the velocity value is doubled, the flow is automatically recalculated.
<b>Find/Replace</b>	Use the <b>FIND/REPLACE</b> button to search for data and replace the value.
<b>Calculator</b>	Select one or more data cells and select add, subtract, multiply or divide from the Operator field on the toolbar. Enter a value and click the <b>RECALCULATE SPREADSHEET</b> button. <i>Note: To highlight multiple cells, click in a data cell and drag down. Alternatively, click in a data cell, press the shift key and click in another cell.</i>

### 3.2.2 Export data

Data can be saved in a .txt or .csv file format for use in common applications such as Microsoft® Excel® spreadsheet software.

1. Open a data or project file in the Raw Data view.
2. Click the **EXPORT** button from the toolbar of the Raw Data view. The Export window opens.

3. To change the date and time range, click on the start time or end time that is shown. The Date/Time window opens. Select a new date and time range and click **OK**.
4. Select a Data Interval. The intervals in the exported data file can be different from the intervals in the raw data file. For example, the raw data file can have 15 minute intervals and the exported data can have hourly or daily intervals.
5. Click **EXPORT**. The Save Export File As window opens.
6. Enter a file name and location.
7. Select either the tabbed text (.txt) or comma separated values (.csv) file format and click **SAVE**.

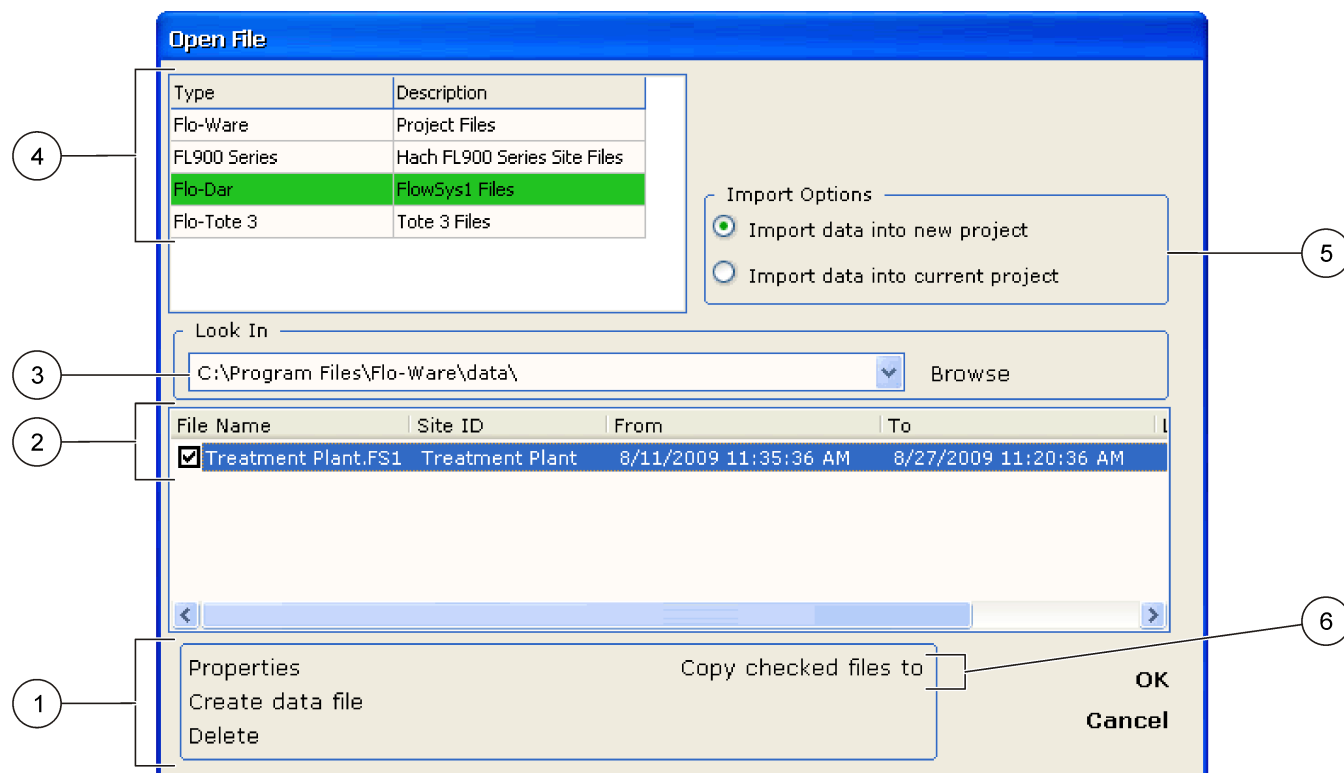
### 3.2.3 Open data or project files

A data file is created whenever data is transferred from an instrument to the computer. Open these files to view and analyze the data. When data files are opened in Flo-Ware, a project file is automatically created.

The project file contains the charts, text reports, themes and analysis for the data. Save the project to retain the changes that were made. When the project file is opened at a later date, the project opens up at the point where it was last saved.

1. Click on the **FILE OPEN** button on the main toolbar. The Open File window opens ([Figure 2](#)).
2. In the Type section, select a file type:
  - Flo-Ware Project Files—previously-opened files that were saved as a project.
  - Instrument Files—available for an instrument if the file driver for that instrument was installed.
3. In the Look In section, click **BROWSE** to select the folder where the data files are located. Once a path is selected, it will be available from the drop-down list.
4. In the File Name section, click to highlight the data file to open. To highlight more than one file, press and hold the shift key and then click additional files.
5. If a project is currently open, the Import Options section is shown. Select whether to start a new project or import the data into the current project.

**Figure 2 Open file window**



1	Options for highlighted files	4	File type (dependent on installed file drivers)
2	Data or project files	5	Options for multiple files
3	Path to file location on PC or network	6	Options for checked files

6. Click **OK**. The Data Interval window opens.

7. Select the time span and data interval.

Option	Description
<b>Start Time</b>	The start time of the data file is shown initially. A different date and time can be selected.
<b>End Time</b>	The end time of the data file is shown initially. A different date and time can be selected.
<b>Data Interval</b>	The data interval that is set for the instrument is shown initially. A different interval can be selected and the data will be averaged. <i>Note: Some intervals are not compatible with the intervals set for the instrument. For example, if the instrument is set to record in 3- or 15-minute intervals, the 1- and 5-minute intervals in Flo-Ware are not available.</i>

8. Click **OK**. The file, if a single file and a new project, opens in the Raw data view.

9. If the file is imported into the current project, or if multiple files are opened, the Theme Data window opens. Select Import (side by side) or Append (string the data together) and click **OK**.

Option	Description
<b>Import Data</b>	A side-by-side presentation is useful when the data from many different sites is plotted in one project. This presentation is useful, for example, when comparing upstream and downstream sites within the same project.
<b>Append Data</b>	Data files from the same site can be appended to create long continuous projects that are several months or several years long. Make sure to append data only from the same site.

The data file will open in the Raw data view. Flo-Ware copies the selected data file(s) and imports it into the project, leaving the original raw data file unchanged and intact for archival purposes.

### 3.2.3.1 Change file properties

In the Open File window, the properties of a data file can be changed. For example, if the wrong year was assigned to a connected flow meter during installation, the start date for the file can be changed.

**Note:** The file properties cannot be changed for project files.

1. Click the **FILE OPEN** button and select the file type and path in the Open File window.
2. Highlight the file name and click **Properties**. The File Properties window opens (Figure 3).
3. Click in one of the fields, edit the information and click **OK**.

Figure 3 File Properties window

### 3.2.3.2 Make a new data file

The user can make a new data file from one or more highlighted data files. This can be useful when several data files exist for one month of data, for example. The first data file may not start exactly on the first day of the month at 0:00 hours, and the last file may not end exactly on the last day of the month at 24:00 hours. These data files can be combined into one data file that is exactly one month long.

**Note:** Some instruments that are supported by Flo-Ware allow the user to select the exact span of data. In this case, a data file can be created with the exact span that is needed.

1. Click the **FILE OPEN** button and select the file type and path in the Open File window.
2. Highlight one or more file names and click **Create data file**. The Select Data Span window opens.  
**Note:** To open multiple files, highlight the first file, then hold down the **Ctrl** or **Shift** key and highlight additional files.
3. Select or enter the start date and time, the end date and time and click **OK**. The Save File window opens.
4. Enter a name for the file and click **Save**.

### 3.2.3.3 Delete files

Data and project files can be deleted if necessary.

1. Click the **FILE OPEN** button and select the file type and path in the Open File window.
2. Highlight the file name to delete and click **Delete**. A confirmation window opens.
3. Click **YES** to delete the file.

### 3.2.3.4 Copy files to a new location

A data or project file can be copied and pasted to a different location on the computer or network.

1. Click the **FILE OPEN** button and select the file type and path in the Open File window.
2. Click the check box next to one or more file names.
3. Click **Copy Checked files to**. Select the new location on the computer or network and click **OK**. The files are copied and pasted to the new location.

## 3.3 Themes

Themes are shown as data columns in the Raw Data view. Each theme name is also shown in the Themes panel (refer to [Figure 1](#) on page 7).

The available themes correspond to the channels that were selected for logging during the site setup of the associated instrument. For example, the level and velocity themes are shown when a Flo-Tote 3 sensor is set up with level and velocity logging. A flow theme is also calculated and added.

The check boxes in the themes panel allow the user to show or remove a theme in charts and text reports. Themes are always shown in the raw data view. To change the order of a theme, click and drag the theme up or down in the Themes panel.

### 3.3.1 Set up themes

Themes can be shown in a chart with different colors and attributes such as line width or style. For example, the velocity theme can have one color and the level theme can have a different color.

1. Right-click a theme name from the Themes panel and select Theme Setup. The Properties window for the theme opens.
2. Change the attributes that are shown on each of the tabs and click **OK**.

Option	Description
<b>General</b>	Changes the basic attributes of a theme such as the name and units. The available attributes change with the type of chart that is selected in the View panel.
<b>Marks</b>	Changes the appearance of the marks or labels on a chart that shows individual data points. The changes affect only the theme that is selected on the General tab.
<b>Line, Bar or Area</b>	Changes the appearance of the theme in a line, bar or area, pie or scatter chart. The available attributes change with the theme that is selected on the General tab.

### 3.3.2 Edit site information

The user can view and edit information about the site that is associated with the data file. This may be necessary after data entry errors are made in the field. Each supported instrument will have its own site information attributes.

1. Right-click the theme name from the Themes panel.
2. Select Site Information. The Site Information window opens.
3. Edit the site information and click **OK**.

**Note:** Refer to the help system for the associated instrument for more details about Site Information.

### 3.3.3 Delete a theme

A theme can be removed from a project at any time.

1. Right-click the theme name to be removed from the Themes panel.
2. Select Delete Theme. A confirmation window opens.
3. Click **YES** to delete the theme.

### 3.3.4 Make a custom theme

A Custom Theme adds a new column in the raw data view for user data such as infiltration/inflow, temperature, pH or maximum allowable flow.

1. Click **Custom Theme** in the Options view and select **New**. The Data Interval window opens.
2. Enter the start time and end time. If the project is new, select the data interval.  
*Note: If in an existing project, the interval that was set when the first file was added to the project is used for the data interval.*
3. Click **OK**. The Custom Unit Editor window opens.
4. Define the units of measure for the chart and report labels:
  - Standard unit of measurement—enter the units and abbreviation.
  - Unit of measurement for totals—enter the units and abbreviation to use for totals. If the standard unit involves a rate, select the rate of measurement.
5. Click **OK**. The Custom Properties window opens.
6. Enter a name for the custom theme.
7. Make selections on the **General**, **Marks** and **Attributes** tabs to define all of the attributes for the new custom theme. Click **OK**.
8. To add data, select the Raw Data view. Type the data in the new column or paste data from a program such as Microsoft Excel spreadsheet software.  
All charts and text reports will reflect the selections that were made for the custom theme.

## 3.4 Charts

To view data in a chart, open a data file and click **Chart** in the View panel.

### 3.4.1 About charts

Charts allow the user to see the data in a graphical format. Charts can show trends, anomalies, maximums, minimums and totals. Data can be shown in 4 different types of charts:

- **Combination**—shows data as a line, a bar or an area. One theme can be shown as a data line, for example, and another theme can be shown as a bar
- **Bar**—shows data as vertical bars. The summary type for the theme must be set to show total values. The total values are calculated based on the data interval. Each theme is shown as a portion of each bar.
- **Pie**—shows data as a area. The summary type for the theme must be set to show total values. The total values are calculated based on the data interval. Each theme is shown as a section of the pie. The pie chart should only be used with the same type of data, for example flow data.
- **Scatter plot**—shows data as (x, y) data pairs for two different themes. The first two checked themes are shown on the chart. The first checked theme is shown on the x-axis and the second checked theme is shown on the y-axis. To show the data for different themes, select or deselect the check box next to the theme name or change the order of the themes.

Use the buttons on the chart toolbar to navigate in the chart. To move the chart to the right or to the left, click on the **PAN** button, then right-click on the chart and drag the mouse to the left or right. The **ZOOM IN** and **ZOOM OUT** buttons allow the user to increase or decrease the amount of data that is shown in the chart view. The chart length can be increased up to 1 year.

Charts can have multiple pages. The page navigator in the main window shows the total number of pages and the page number that is currently shown. Click the right or left arrows to go forward or back, or enter a number in the edit box and press **ENTER** on the computer keyboard.

### 3.4.2 Set up charts

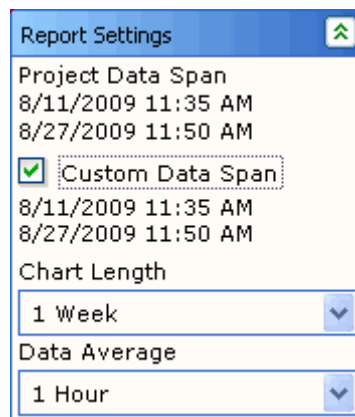
The appearance of charts can be configured for attributes such as background color, titles, legends and 3-dimensional effects. The changes affect all of the themes in a project. After a chart is configured, the settings can be saved to a template for use with other data files.

1. Open a data or project file.
2. Click **Chart** from the View panel.
3. Select a chart type (Combination, Bar, Pie or Scatter).
4. Click the **CHART SETUP** button from the Chart toolbar. The Chart Setup window opens.
5. Change the attributes that are shown on each of the tabs and click **OK**.

Option	Description
<b>General</b>	Changes the data span per chart page and sets 3D effects.
<b>Background</b>	Changes the background color of the chart and adds a background image or frame.
<b>Legend</b>	Changes the location and style of the legend.
<b>Axes</b>	Changes the settings for any axis of the chart. Select one of the axes from the left panel and then change the attributes for that axis.
<b>Titles</b>	Adds up to 9 different titles in a chart. Select one of the options from the left panel and then change the title attributes for that option.
<b>Walls</b>	Change the appearance the 3-dimensional walls that make up a 3D chart. The 3D Charting option must be enabled in the General tab of the Chart Setup window. Select one of the walls from the left panel and then change the attributes for that wall.

#### 3.4.2.1 Change the data range

The data span for the chart is shown in the Report Settings panel. The data span, chart length and data interval can be changed and the updates can then be seen in the chart view. Changes that are made to the span, chart length and data interval will change the number of chart pages.





1. Select the check box next to Custom Data Span in the Report Settings panel. The start and end dates are shown.
2. To change the date and time range, click on the start time or end time. The Date/Time window opens. Select a new date and time range and click **OK**.
3. Select a chart length to be shown on each page of the chart.
4. Select the data interval to be shown. The chart view is updated to show the changes.

#### 3.4.2.2 Make a template for charts

The settings that are made in the Chart Setup window can be saved as a template file for use with other data files.

1. Click on the **CHART TEMPLATE** button on the Chart toolbar. The Template Set Options window opens.
2. Select Save Template Set and click **Next**. The Save Template Set Options window opens.
3. Select one of the options:
  - Save as Default Template—the current chart settings are used automatically each time a chart is viewed. Click **Finish** and **YES**.
  - Save Template Set to File—the current chart settings can be saved and loaded into a project at any time. Click **Next**. Enter a file name and description for the new template. Click **Finish**.

#### 3.4.2.3 Use a chart template

A chart template can be used as the default setup for charts, or it can be imported at any time.

1. Click on the **CHART TEMPLATE** button on the Chart toolbar. The Template Set Options window opens.
2. Select Load Template Set and click **Next**. The Load Template Set Options window opens.
3. Select one of the options:
  - Load Default Template Set—use the default template to make a new chart. Click **Finish**.
  - Load Template Set from File—use a previously saved template for the current project. Click **Next**. Select a template file from the drop-down box. Click **Finish**.

#### 3.4.3 Print a chart

A paper copy of a chart can be made from a local or network printer.

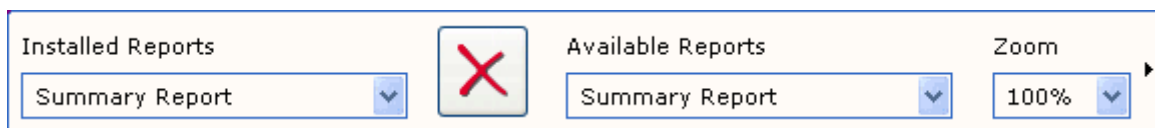
1. From the View panel, select **Chart**.
2. Click the **PRINT** button. The Print window opens.
3. Select the printer, the number of pages to be printed and make any necessary changes to the properties. Click **OK**. The chart is sent to the printer.

### 3.5 Reports

Reports of raw data can be shown for different time intervals or as a summary of maximum, minimum, average and total values.

#### 3.5.1 Make a report

Use the Text Report toolbar to make a text report.



1. Open a data or project file.
2. From the View panel, select **Text Reports**.
3. Select a report type from the Available Reports drop-down list on the Text Report toolbar. The report is shown in the view window. Use the page navigator on the main toolbar to view additional pages.  
*Note: After a report type is selected, it is available in the Installed Reports list.*
4. To add or remove a theme (column), go to the Themes panel and select or deselect a theme.
5. To change the order of themes, go to the Themes panel and click and drag the theme name up or down.
6. To change the date range:
  - a. Go to the Report Settings panel.
  - b. Select the check box next to **Custom Data Span**. The start and end dates and times are shown.
  - c. Click on the start or the end date and time. The Date/Time window opens.
  - d. Select a new date and time and click **OK**. The report will update and show the new date and time.

### 3.5.2 Print a report

A paper copy of a report can be made from a local or network printer.

1. Open a text report.
2. Click the **PRINT** button. The Print window opens.
3. Select the printer, the number of pages to be printed and make any necessary changes to the properties. Click **OK**. The report is sent to the printer.

## 3.6 Data reconstruction

The data reconstruction workspace gives the user the flexibility to analyze data and, if necessary, repair or reconstruct the data. The example in this section describes the removal of an error in the velocity theme from a flow meter.

### 3.6.1 About data reconstruction

When a set of data suddenly shows a large change from a stable pattern, the data should be examined to find the cause for the change. As an example, imagine that the flow and velocity themes suddenly become erratic and go to very low values for approximately 1 day. This change can be due to a true decrease in the flow, or to a condition such as debris that collected on the sensor.

Upon examination, the level theme shows a stable pattern for this day. If the flow actually did decrease, the level data is expected to decrease also. The conclusion can then be made that the velocity data has an error on that day.

This error can be removed with the reconstruct option. The span of inaccurate data can be replaced with a span of data that is known to be accurate. The result will be more accurate data, better flow balances and a higher level of statistical confidence.

The line chart or the scatter plot can be used to remove errors from most data files. The line chart is used to repair sections of data ([Use a reconstruction table](#) on page 17). The scatter plot can be used to reconstruct an entire set of data ([Use the scatter plot](#) on page 18).

### 3.6.2 Use a reconstruction table

The example that follows shows the removal of an error in the velocity theme based on the level data. The level data is referred to as the Base Theme. Before reconstruction, find a span of data that is considered to be accurate and that follows a noticeable pattern.

1. Open the data or project file and select View>Chart. Select the Combination Chart from the toolbar.
2. Right-click the Velocity theme in the Themes panel and select **Reconstruct**. The Reconstruct Velocity window opens.
3. Select the **Level** theme from the drop-down box as the basis for the reconstruction and click **OK**. The Data Reconstruct panel is shown.
4. In the Data Reconstruct panel, select Table > New. The Reconstruction Table Properties window opens.

**Note:** To edit a reconstruction table that was previously saved from the same site, select Table > Open.

5. Update the options as follows:
  - Decimal Precision—set the decimal precision for the 2 themes. The higher the precision for the base theme, the longer it will take to populate the table with data.
  - Base Theme Data Range—select the approximate minimum and maximum values of good data for the base theme (as seen in the line chart).
  - Notes—enter a comment about the site for future use.
6. Click **OK**. A data reconstruction table is added to the Data Reconstruct panel. The left column of the table shows the Base Theme. The right column of the table shows the theme to be reconstructed.
7. In the chart, select a span of data that is known to be accurate. First, left-click the start of the data, then right-click the end of the data span. The selected data for both themes will change color. Make sure that the selected span includes only accurate data.
 

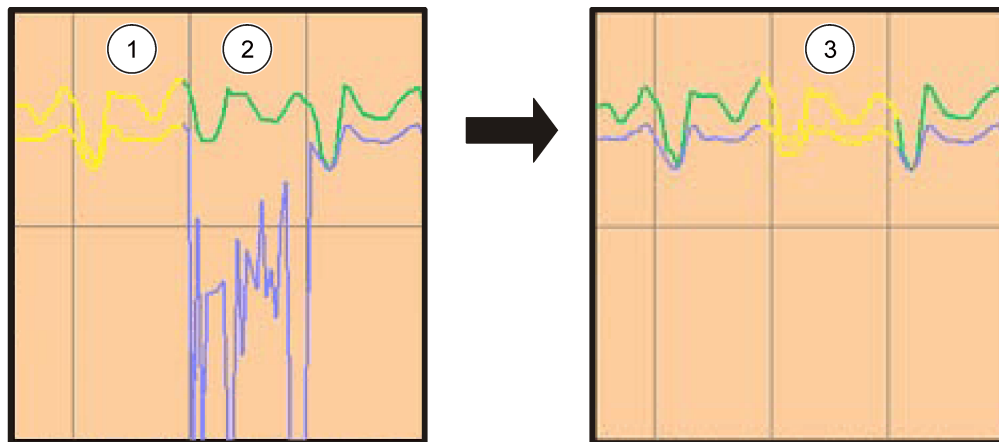
**Note:** If the Pan or Zoom buttons are enabled, the data cannot be selected.
8. In the Data Reconstruct panel, select Table > Populate with Data. The velocity data will be added to the velocity column. Some of the data cells will be empty.
9. Use one of the options that follow to fill in the empty data cells:
  - Select additional data spans to populate the table with more data.
  - Enter a reasonable value for the velocity using the keyboard.
  - Interpolate over blank cells: click and drag to highlight data from above the first empty data cell to below the last empty data cell. Select Edit > Interpolate. The table is updated with the linear interpolated data. The start and end cells are used as reference points.
  - Change to the Scatter Plot view and click in the scatter plot where the data should likely be (refer to [Use the scatter plot](#) on page 18).
10. Select a span of inaccurate data in the chart. First, left-click the start of the data, then right-click the end of the inaccurate data span. The selected data for both themes will change color. Make sure that the selected span includes the data to be reconstructed.
 

**Note:** If the Pan or Zoom buttons are enabled, the data cannot be selected.
11. In the Data Reconstruct panel, select Table > Reconstruct. The theme is updated to show the correction ([Figure 4](#)).
12. Select Table > Save to save the table. Enter a file name and location to store the file.
 

**Note:** This table can be used for future data reconstruction at the same site.
13. Close the Data Reconstruct panel to exit the reconstruction session.
 

**Note:** To reverse the reconstruction, select the Raw Data view and click the undo button.

**Figure 4 Data before and after reconstruction**



1 Valid data	2 Incorrect data	3 Repaired data
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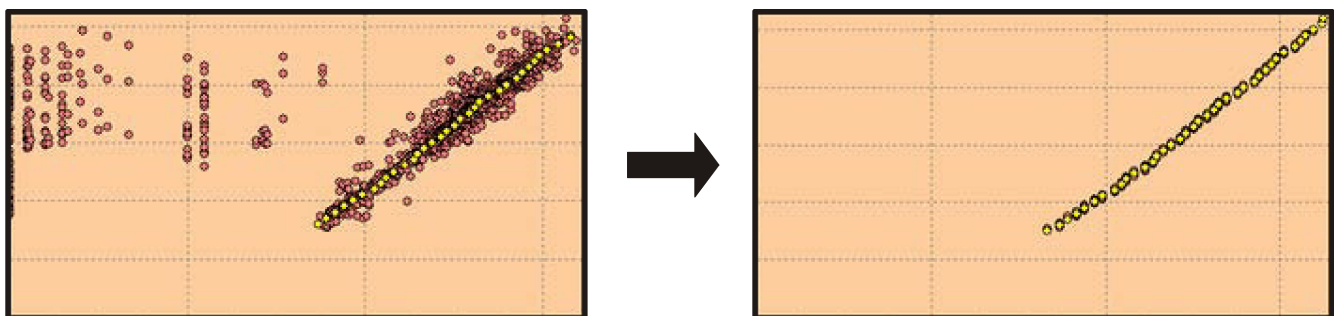
### 3.6.3 Use the scatter plot

Use the scatter plot when it is necessary to reconstruct the entire set of data. First, select a span of accurate data with the line chart to populate the reconstruction table. Then change to the scatter plot view to reconstruct the data.

1. Complete [step 86](#) to [step 94](#) to in [Use a reconstruction table](#) on page 17.
2. Click on the **SCATTER PLOT** button. The data from the reconstruction table is shown in the scatter plot in a different color from the rest of the data set ([Figure 5](#)).
3. If necessary, edit the data in the reconstruction table. The data points on the scatter plot are updated to show the new values.
4. In the Data Reconstruct panel, select Table > Reconstruct. The entire set of data is updated to match the table data ([Figure 5](#)).
5. Save the reconstruction file and close the Data Reconstruct panel.

**Note:** To reverse the reconstruction, select the Raw Data view and click the **UNDO** button.

**Figure 5 Data before and after reconstruction**



### ⚠ CAUTION

Refer to the safety information in the user manual for the device before any connections are made to the device.

When the driver for a device is installed, Flo-Ware can communicate directly with the device for various purposes such as data collection and site configuration.

## 4.1 FL900 series logger

### 4.1.1 Initial setup

#### 4.1.1.1 Install the FL900 driver

**Pre-requisite:** Before the FL900 logger is attached to a computer, make sure that Flo-Ware is installed on the computer.

The FL900 Series Driver must be installed on the PC to communicate with the logger.

1. Find the link for the FL900 Series Driver on the Flo-Ware CD or from the website [http://www.hachflow.com/p\\_soft\\_floware\\_down.html](http://www.hachflow.com/p_soft_floware_down.html)
2. Click on the link and run the application. The install wizard starts.
3. Follow the on-screen instructions to install the driver. Use the recommended settings.

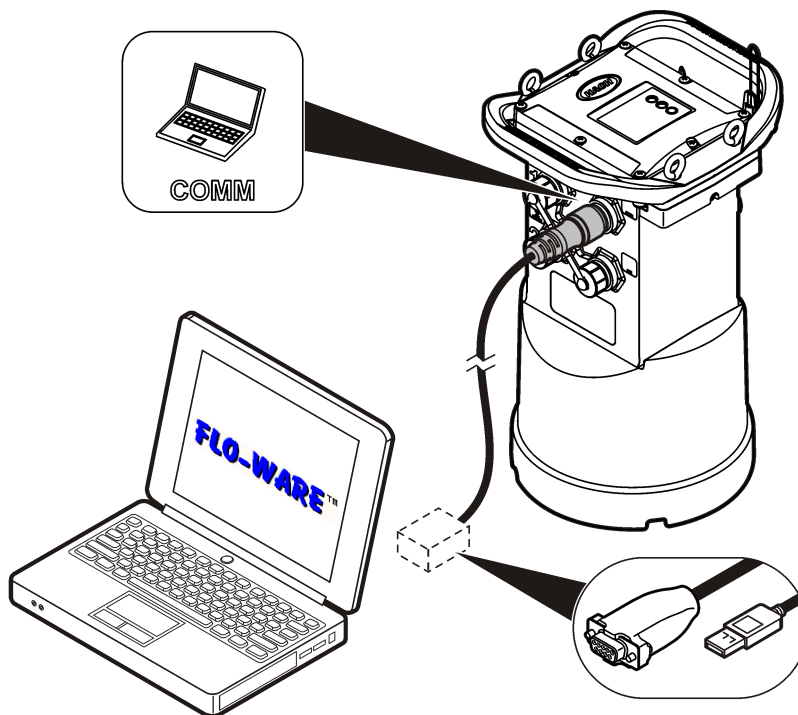
#### 4.1.1.2 Attach the logger to the computer

**Pre-requisite:** Make sure that the FL900 driver is installed on the computer.

Connect only one logger to the computer.

1. Attach the logger to the computer (Figure 6).
2. When a USB cable is attached for the first time, the Found New Hardware wizard opens. Run the new hardware wizard to install the USB driver for the logger. When finished, the message “Your new hardware is installed and ready to use” is shown.

Figure 6 Attach the logger to a computer



## Device communication

### 4.1.1.3 Attach a sensor to the logger

**Pre-requisite:** Make sure that the connection status is offline.

#### NOTICE

The IP67 rating of the sensor connector is applicable only when the cap is installed on unused connectors.

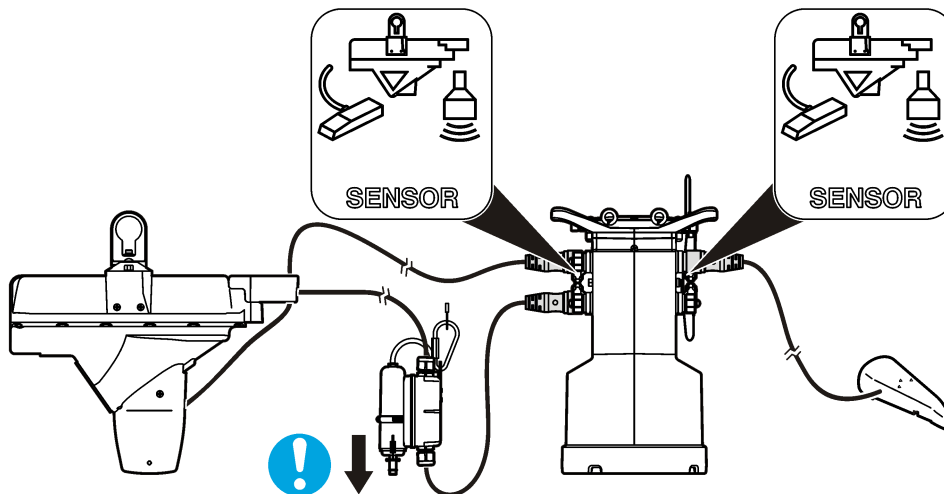
The number of sensors that can attach to the logger varies with the model of the logger.

1. If the sensor cable has connectors on both ends, attach the cable to the sensor first.
2. Attach the sensor to any SENSOR port on the logger (Figure 7). Tighten the connector by hand.

**Note:** For rain gauges, attach the sensor to the RAIN connector.

3. Align the desiccant hub vertically and make sure that the air port points down (Figure 7).

Figure 7 Attach a sensor to the logger

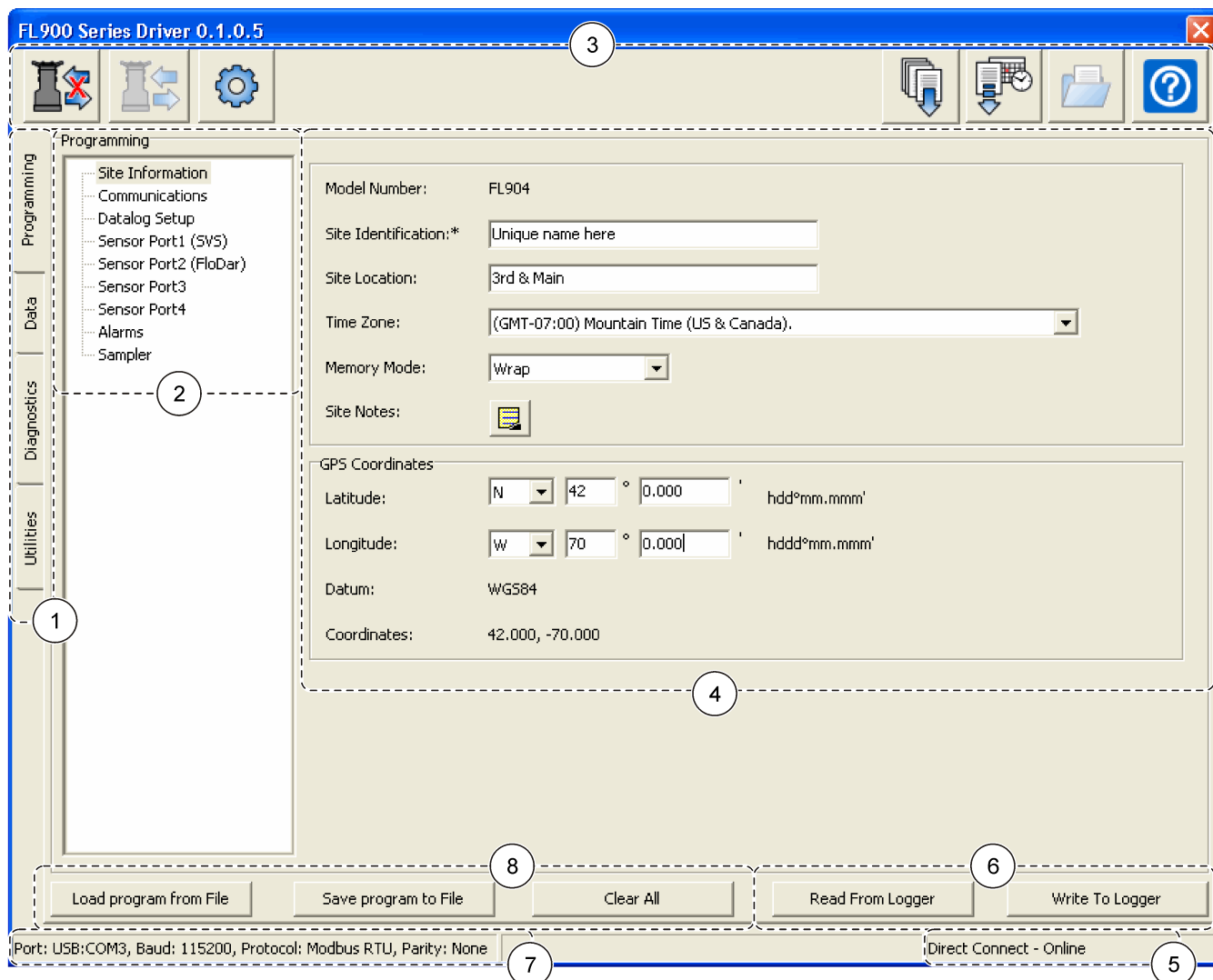


## 4.1.2 User interface and navigation

### 4.1.2.1 Driver window description

From the Options panel in Flo-Ware, select FL900 Series>Communications. The FL900 Series Driver window opens (Figure 8). The FL900 Series Driver window has tabs and buttons to complete tasks or access menus. The connection status is shown on the bottom bar (Connection status on page 21).

Figure 8 FL900 Series Driver window



1	Menu tabs	5	Connection status—online or offline
2	Menu options	6	Read/Write buttons (online only)
3	Toolbar buttons	7	Connection details
4	Main section	8	Load/Save/Clear buttons

#### 4.1.2.2 Connection status







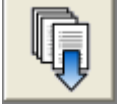
The connection status shows when a communication session is open:

- Online—a communication session with the logger is open. Any attached sensors are shown in the driver window. The user can download and view data from the logger and write a program to the logger.
- Offline—the FL900 driver is not connected to the logger. The user can open a site file or make a logger program for later use.

#### 4.1.2.3 Toolbar

The toolbar buttons are always shown, but some buttons are enabled only when the connection status is online or offline.

## Device communication

	Connect—starts a communication session with the logger.		Download since last—downloads only the data that was logged since the previous download.
	Disconnect—stops the communication session with the logger.		Open a file—opens a site file or sensor diagnostics file from the default file path.
	Global settings—opens the settings window where various default settings such as file paths can be changed.		Help—opens the help window.
	Download all data—downloads all data from the logger.		

### 4.1.2.4 Menu tabs

Use the tabs to access the various menu options:

- Programming—sets all of the user-adjustable parameters in the logger.
- Data—allows the user to view data (tabular and graph) and get sample history from a site file that has been downloaded from the logger.
- Diagnostics—contains the event log, alarm log, current status of the logger and real-time modem and sensor diagnostics.
- Utilities—contains tools such as firmware updates.

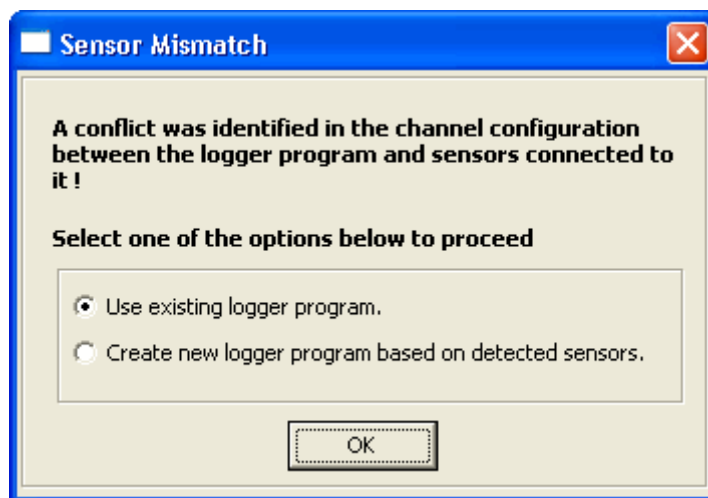
### 4.1.3 Connect to the logger



When a communications session is started, the connection status changes from offline to online.

1. In the FL900 Series Driver window, click the **CONNECT** button. The Communications window opens.
2. Select the computer port (COM or USB) from the drop-down list. For COM ports, select the communications protocol for the computer.  
**Note:** When a USB cable is attached to the computer, a virtual serial port (e.g. USB:COM3) is assigned.
3. Click **OK**. The driver reads the logger program and looks for sensors that are specified in the program.  
A Sensor Mismatch message is shown for the following situations:
  - The current logger program does not include an attached sensor
  - The current logger program includes a sensor that is not attached
  - The current logger program includes a sensor that is attached to an incorrect port
4. If the Sensor Mismatch message is shown, select one of the options and click **OK**:
  - Use existing logger program—ignore the attached sensors and import the program from the logger.
  - Create new logger program based on detected sensors—include the attached sensors in a new program. The new program can then be written to the logger.





#### 4.1.4 Make a logger program

The logger must have a program to specify all of the necessary parameters for data collection. The program can be made when the logger is online or offline. When made offline, the program is saved to a file and later written to the logger.

The logger can have only one program. When a new program is written to the logger, the previous program is erased.

1. From the Options panel in Flo-Ware, select FL900 Series>Communications to open the driver window.
2. Start a communication session.
3. Click on the **Programming** tab in the FL900 Series Driver window.
4. Complete each menu option:

Option	Description
<a href="#">Site information on page 24</a>	Specifies general settings such as the model number, site ID, time zone, memory mode and GPS coordinates.
<a href="#">Communications settings—remote on page 24</a>	Contains the remote communication settings for the logger.
<a href="#">Communications settings—local on page 24</a>	Contains the local communication settings for the logger.
<a href="#">Datalog setup on page 25</a>	Specifies which measurements will be recorded, what values trigger an alarm and what actions will occur during an alarm condition.
<a href="#">Flo-Dar setup—Cal Wizard on page 26</a>	Sets the sensor units, flow channel geometry and the sensor calibration with the calibration wizard.
<a href="#">Flo-Dar setup—manual on page 27</a>	Sets the sensor units, flow channel geometry and the sensor calibration manually.
<a href="#">Flo-Tote setup—Cal Wizard on page 31</a>	Sets the sensor units, flow channel geometry and the sensor calibration with the calibration wizard.
<a href="#">Flo-Tote setup—manual on page 32</a>	Sets the sensor units, flow channel geometry and the sensor calibration manually.
<a href="#">Set up alarms on page 32</a>	Sets the system alarms and specifies the address or number for email or text message notification.
<a href="#">Set sampler options on page 34</a>	Specifies the time interval that triggers the sampler to collect samples.

### 4.1.4.1 Site information

The site information menu contains the identification information for the site.

1. Click on the **Programming** tab in the FL900 Series Driver window.
2. Complete the information in the Site Information menu:

Option	Description
<b>Model Number</b>	If online, the model number is selected automatically. If offline, select the model number of the logger that will be programmed.
<b>Site Identification</b>	Enter a unique name for the site (mandatory, maximum 16 characters). When telemetry is used for remote monitoring, a site repository is made on the server with this name.
<b>Site Location</b>	The optional location description (maximum 30 characters).
<b>Time Zone</b>	Select the correct time zone for the site. When telemetry is used, the server uses this time zone to synchronize the clock.
<b>Memory Mode</b>	The memory mode specifies how the datalog operates when the memory becomes full. Wrap (default): the oldest data points are deleted as new data is added. Slate: data collection stops.
<b>Site Notes</b>	Click the note icon to enter optional comments. Click the save icon to save the comments. The note file is saved as a .sn file in the default file path location.
<b>GPS Coordinates</b>	Enter the GPS coordinates for the site (optional). Use Datum WGS84 as the reference location and the format that is shown for Latitude and Longitude. When telemetry is used, these coordinates are shown on the map in FSDATA.

### 4.1.4.2 Communications settings—local

Local settings apply when the logger is connected to a computer with a communications cable. These settings are stored in the logger. When a communication session is started, the settings in the computer must be the same as the settings in the logger. The default local settings are sufficient for most applications. Change the settings only for specific communication requirements such as connection to a third-party device.

1. Click on the **Programming** tab in the FL900 Series Driver window.
2. Click on the Communications menu.
3. Change any of the options:

Option	Description
<b>Modbus Address</b>	The address that is used for network communication with the logger (default address: 2).
<b>Baud Rate</b>	The baud rate assigned to the logger.
<b>Parity</b>	Even, odd or none.
<b>Protocol</b>	Modbus RTU (default) or Modbus ASCII.

### 4.1.4.3 Communications settings—remote

A modem can be used to transmit data to a server or to send email or text messages from the logger. The modem can be for wireless or landline (dialup) communication. When a GPRS wireless modem is used, the user must first install the SIM card from the mobile provider (refer to the documentation for the logger).

For connection to the internet, the user must first configure the server for the instrument and get the Security Verification Code (SVC). Refer to the user manual for the FL900 logger for more information.

1. Click on the **Programming** tab in the FL900 Series Driver window.
2. Click on the Communications menu. If online, most of the settings are completed automatically.
3. Change any of the options for the modem:

Option	Description
<b>Enable Modem</b>	Makes the modem active. If the modem is not used, deselect this option to save battery power.
<b>Modem Type</b>	Selects the type of modem (refer to the label on the logger). Options: GPRS, Verizon, Sprint, Dialup.
<b>Modem Frequency</b>	GPRS only—sets the modem frequency to be used. Options: 850, 900E, 1800, 1900, 850/1900 (North America), 900E/1800 (EU), 900E/1900 MHz.
<b>Network Provider</b>	Wireless only—selects the mobile provider. Options: EU Mobistar 1, EU Mobistar 2, US AT&T Cingular, US TMobile.
<b>Access Point Name</b>	GPRS only—the access point name is entered automatically when the network provider is selected.
<b>Username</b>	If the network provider supplied a user name and password, enter the information.
<b>Password</b>	If the network provider supplied a user name and password, enter the information.
<b>Programming Code</b>	Verizon or Sprint only—this information is supplied by the network provider.
<b>Mobile Station ID</b>	Verizon or Sprint only—this information is supplied by the network provider.
<b>Mobile Data Number</b>	Verizon or Sprint only—this information is supplied by the network provider.
<b>Primary dial number</b>	Dialup only—this information is supplied by the internet service provider.
<b>Secondary dial number</b>	Dialup only—this information is supplied by the internet service provider.

4. Change any of the options for the server:

Option	Description
<b>Server IP Address</b>	Internet server address, supplied by the manufacturer.
<b>Port Number</b>	Internet connection information, supplied by the manufacturer.
<b>Primary Call Interval</b>	The frequency that the logger calls the server, not to exceed the logging interval. Options: 5, 6, 10, 12, 15, 30, 60 minutes; 2, 3, 4, 6, 12, 24 hours.
<b>Secondary Call Interval</b>	The frequency that the logger calls the server during an alarm condition. Options: 5, 6, 10, 12, 15, 30, 60 minutes; 2, 3, 4, 6, 12, 24 hours.
<b>SMS to E-mail Gateway</b>	GPRS only—completed automatically when the provider is selected.
<b>SMS Service Center</b>	GPRS only—completed automatically after the provider is selected.
<b>Server Verification Code</b>	The customer-specific ID that connects an instrument to the customer account during telemetry.

#### 4.1.4.4 Datalog setup

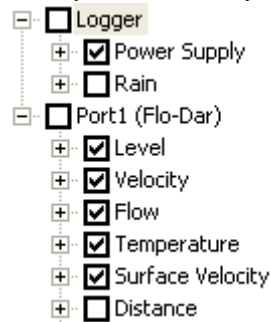
Use the datalog setup menu to specify which channels will be recorded in the datalog. A channel can be a reading from an attached sensor, the battery voltage from the logger or a

statistical value based on a sensor reading. A channel must be selected before any data can be saved. A maximum of 16 channels can be selected.

**Note:** If channels are added to or removed from an existing program, all data in the logger will be erased. Be sure to download the data from the logger to a safe location before the modified program is written to the logger.

1. Click on the **Programming** tab in the FL900 Series Driver window. If online, the attached sensors and ports are shown.
2. If offline, click on the Datalog Setup menu. Select the sensor(s) from the drop-down list in the Port Assignments section that agree with the sensor and port configurations on the logger.
3. Click on the **Datalog Setup** menu.
4. Select the channels to be logged in the Select Datalog Channels section:
  - a. Expand the tree for the Logger channel group. The Power Supply channel is always shown in this group. If the logger contains a port for a rain gauge, the Rain channel is also shown. To include a Logger channel in the datalog, select the check box next to the channel name.
  - b. Expand the tree for each Port[1 ](Sensor Name) channel group to view the available channels for the sensor.
  - c. To include a Sensor channel in the datalog, select the check box next to the channel name. The log channel count increases each time a channel is selected.

**Note:** For loggers with multiple sensor ports, the port number is added to the channel name. For example, Velocity 3 is the velocity channel name for sensor port 3.



5. To set the logging interval for a channel group:
  - a. Click on the channel group name, for example **Port1 (Flo-Dar)**. The logging intervals are shown.
  - b. Select the interval from the drop-down list. The primary logging interval is used for normal operation. The secondary logging interval is used during alarm conditions.

**Note:** The logging interval cannot be set for an individual sensor channel.
6. To change the units for a channel, click on the channel name. The units are shown. Select the units from the drop-down list.

### 4.1.4.5 Flo-Dar setup—Cal Wizard

The sensor can be configured and calibrated with the calibration wizard. The sensor must be installed in the process and must be online for calibration.

1. Click on the **Programming** tab in the FL900 Series Driver window. If online, the attached sensors and ports are shown.
2. If offline, click on the Datalog Setup menu. Select the sensor(s) from the drop-down list in the Port Assignments section that agree with the sensor and port configurations on the logger.
3. Click on Sensor Port[1] (sensor name).
4. Select the units in the Unit Preferences section. These units can be different from the logged units that are specified in the Datalog Setup menu.

5. Click on the **CAL WIZARD** button. The Calibration Wizard window opens.
6. Select the options on each screen and click **NEXT**:

Option	Description
<b>Number of samples</b>	The number of times the sensor is sampled for the calibration measurements (1, 2 or 3).
<b>Flow parameters</b>	The shape and dimensions of the flow channel (circular, rectangular, trapezoidal or U-shaped).
<b>Ultrasonic transducer</b>	The level (depth) sensor that is used during non-surge conditions (standard or extended range).
<b>Surge velocity</b>	The SVS sensor for velocity measurements during surge conditions (yes, no. If yes, select the sensor port where the SVS is attached).
<b>Sensor height</b>	The distance from the bottom of the flow channel to the top of the sensor frame (direct—measured by user or indirect—measured by sensor. If indirect, the user must enter the liquid level after the measurement has been sampled from the sensor).
<b>Calibration screen</b>	The calibration measurements are taken.
<b>Actual level</b>	The liquid level (depth) in the flow channel.
<b>Actual velocity</b>	The user can measure the velocity with a different instrument and enter the value (optional).

7. When the Calibration Complete screen is shown, click **FINISH**. The Calibration Wizard window closes.

**Note:** The Calibration Complete screen shows the values that were entered by the user and the values that were measured by the sensor. If the values are different, the calibration adjustment value or multiplier is shown.

8. Click **WRITE TO LOGGER** to save the settings.

#### 4.1.4.6 Flo-Dar setup—manual

The Calibration Wizard is the easiest method to set up the sensor. Use the manual setup for odd-shaped flow channels or to adjust some of the calibration parameters. The sensor must be installed and online. Be sure to complete the level calibration before the velocity calibration.

1. Click on the **Programming** tab in the FL900 Series Driver window. If online, the attached sensors and ports are shown.
2. If offline, click on the Datalog Setup menu. Select the sensor(s) from the drop-down list in the Port Assignments section that agree with the sensor and port configurations on the logger.
3. Click on Sensor Port[1] (sensor name).
4. Select the units in the Unit Preferences section. These units can be different from the logged units that are specified in the Datalog Setup menu.
5. Click on the **Flow Settings** tab and select the shape of the flow channel.
6. Enter the dimensions of the flow channel.
7. If the flow channel is odd-shaped, a table is shown. A cross-section of the shape can be divided into parts and the area of the parts can be entered into the table.
8. Click **WRITE TO LOGGER** to save the settings.
9. If an SVS sensor is used, complete the following steps:
  - a. Click on the Surge Settings tab.
  - b. Select the Use SVS Sensor check box.
  - c. Select the sensor port on the logger where the SVS is attached.

- d. Change any of the SVS settings if necessary:

Option	Description
<b>Reversed SVS Sensor</b>	Select if the Flo-Dar sensor is installed in the reverse direction.
<b>Conductivity Trigger</b>	The conductivity value that starts the Flo-Dar surcharge mode (secondary trigger).
<b>Distance Turn-On</b>	The distance that starts the SVS operation (primary trigger).
<b>Distance Switchover</b>	The distance that starts the Flo-Dar surcharge mode (primary trigger).
<b>Surcharge Level Trigger</b>	The surcharge level that starts the SVS operation (secondary trigger).
<b>SVS Velocity Multiplier</b>	The multiplier that is used to adjust the SVS measurements.

**Note:** After the SVS port number is specified in the Flo-Dar setup, the menus are the same for the Sensor Port[1] (Flo-Dar) and the Sensor Port[2] (SVS) screens.

If an SVS is not used, make sure that the Use SVS Sensor check box is not selected.

#### 4.1.4.6.1 Calibrate the surcharge level

Calibration of the surcharge level sensor is usually not necessary when the auto calibration function is enabled. The value for the surcharge level should be zero during normal flow conditions. If the value is high or drifts, replace the desiccant cartridge.

1. Click on the **Advanced Settings** tab in the Sensor Port[1] (FloDar) menu and click **CALIBRATE**. The Surcharge Level Calibration window opens (Figure 9).
2. Click **TAKE SAMPLE**. The sensor measures the surcharge level. When complete, the value is shown in the Sensor field.
3. If the measured depth is not zero (or the measured value), enter zero (or the measured value) in the Actual field. The offset is calculated and shown. The offset is used to adjust the measured value to the correct value.
4. Click **OK**.
5. Change any of the surcharge level settings if necessary:

Option	Description
<b>Level Calibration</b>	Shows the current value for the level calibration.
<b>Stability Variance</b>	Changes the required stability for auto calibration.
<b>Trigger Count</b>	Changes the required number of stable readings for auto calibration.
<b>Auto Range Min</b>	Negative value limit for auto calibration.
<b>Auto Range Max</b>	Positive value limit for auto calibration.

6. Click **WRITE TO LOGGER** to save the settings. The level calibration is complete.

**Note:** The data in the Quality Parameters section should not be changed unless recommended by technical support.

Figure 9 Surcharge level calibration

**Surcharge Level Calibration**

Sensor: -0.39 in

Actual: 0 in

Offset: 0.3900 in

OK Take Sample Cancel

Calibration Success

#### 4.1.4.6.2 Calibrate the ultrasonic level sensor

Calibrations must be done at the location where the sensor is installed. The sensor does not need to be calibrated again unless it is moved.

1. Click on the **General Settings** tab.
2. In the FloDar U-Sonic Level Settings section, select the Transducer Type (standard or extended range).
3. If the sensor height is known, enter the value in the sensor height field. The sensor height is the distance from the bottom of the flow channel to the top of the sensor frame. If the sensor height is not known, do the following:
  - a. Click **ENTER**. The U-Sonic Height window opens.
  - b. Click **TAKE SAMPLE**. The sensor measures the distance to the liquid surface.
  - c. In the Measured Level field, enter the depth of the liquid in the channel. The sensor height is then calculated and shown in the Sensor Height field.

**U-Sonic Height**

Distance To Surface: 19.50 in

Measured Level: 19 in

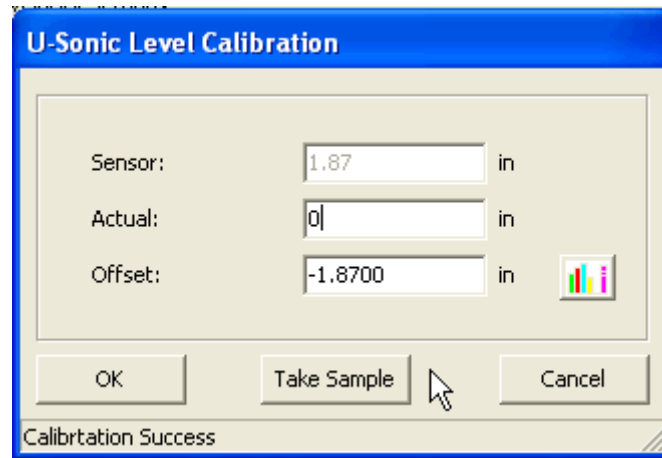
Sensor Height: 38.5000 in

OK Take Sample Cancel

Calibration Success

4. Click **OK**. The U-Sonic Height window closes.
5. If there is sediment in the flow channel, enter the amount in the Sediment field.
6. Click the **CALIBRATE** button. The U-Sonic Level Calibration window opens.
7. Click **TAKE SAMPLE**. The sensor measures the distance to the liquid surface and uses the sensor height information to calculate the liquid level. After approximately 45 seconds, the level measurement is shown.

8. If the measured depth is different, enter the measured value in the Actual field. The offset is calculated and shown. The offset is used to adjust the measured value to the correct value.
9. Click **OK**.
10. Click **WRITE TO LOGGER** to save the settings. The level calibration is complete.



### 4.1.4.6.3 Calibrate the velocity

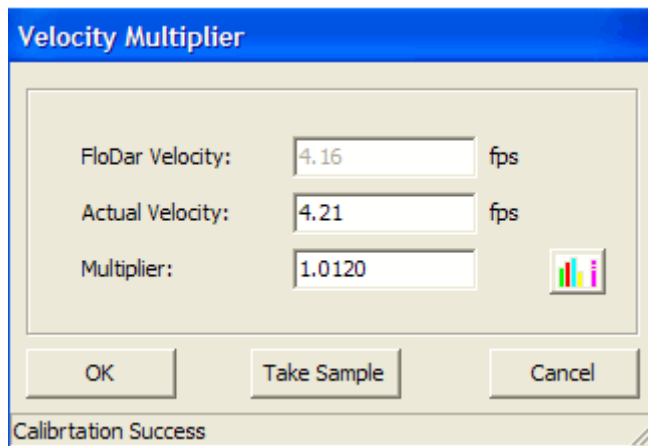
Calibrations must be done at the location where the sensor is installed. The sensor does not need to be calibrated again unless it is moved. Be sure to complete the level calibration before the velocity calibration is started.

1. Click on the **General Settings** tab.
2. In the FloDar Velocity Settings section, select a Velocity Method:
  - Mean Vel—use for circular flow channels.
  - Vel Multiplier—use for non-circular flow channels.
3. If the velocity and flow are known, enter a site multiplier.
  - a. Click the **GENERATE** button. The Velocity Multiplier window opens.
  - b. Click **TAKE SAMPLE**. After approximately 45 seconds, the measured velocity is shown.
  - c. In the Actual Velocity field, enter the known velocity. The multiplier value is calculated and the value is shown in the Multiplier field.
  - d. Click **OK**.
  - e. Repeat steps a–d to make sure the velocity is stable.
4. If the average velocity is not known, a velocity profile should be completed.
  - a. Click on the Diagnostics tab and then the Current Status menu.
  - b. Record several real-time velocity readings from the Channel Info section.
  - c. Calculate the average of the real-time velocity readings.
  - d. Complete a velocity profile. The Open Channel Profiling Handbook is a good reference on velocity profiling.
  - e. After the velocity profile is completed, repeat steps a–c.
  - f. Compare the average velocity from the real-time readings to the velocity profile.
  - g. Calculate the multiplier to convert the Flo-Dar velocity to the profiled velocity.
  - h. Click on the **Programming** tab and go to the Flo-Dar sensor port menu.
  - i. Enter the multiplier in the Site Multiplier field in the **General Settings** tab.
5. Change any of the velocity settings if necessary:



Option	Description
<b>Site Multiplier</b>	Adjusts the Flo-Dar velocity to the profiled or known value.
<b>Min FFT Limit</b>	Narrows the processing window of the velocity measurement.
<b>Max FFT Limit</b>	Narrows the processing window of the velocity measurement.
<b>Min Velocity Cutout</b>	Forces the velocity to a substitute value when the measurement is outside of a user-specified range.
<b>Max Velocity Cutout</b>	Forces the velocity to a substitute value when the measurement is outside of a user-specified range.

- Click **WRITE TO LOGGER** to save the settings. The velocity calibration is complete.



#### 4.1.4.7 Flo-Tote setup—Cal Wizard

The sensor can be configured and calibrated with the calibration wizard. The sensor must be installed in the process and must be online for calibration. If the flow channel is odd-shaped, refer to [Flo-Tote setup—manual](#) on page 32.

- Click on the **Programming** tab in the FL900 Series Driver window. If online, the attached sensors and ports are shown.
- If offline, click on the Datalog Setup menu. Select the sensor(s) from the drop-down list in the Port Assignments section that agree with the sensor and port configurations on the logger.
- Click on Sensor Port[1] (FloTote).
- Select the units in the Unit Preferences section. These units can be different from the logged units that are specified in the Datalog Setup menu.
- Click on the **CAL WIZARD** button. The Calibration Wizard window opens.
- Select the options on each screen and click **NEXT**:

Option	Description
<b>Number of samples</b>	The number of times the sensor is sampled for the calibration measurements (1, 2 or 3).
<b>Flow parameters</b>	The shape and dimensions of the flow channel (circular, rectangular, trapezoidal or U-shaped).
<b>Sensor offset</b>	The difference between the measured level and the actual level.
<b>Sediment value</b>	The amount of sediment in the flow channel.
<b>Actual level</b>	The liquid level (depth) in the flow channel. If the sensor height was measured indirectly, the liquid level must be measured manually.
<b>Actual velocity</b>	The user can measure the velocity with a different instrument and enter the value (optional).

7. When the Calibration Complete screen is shown, click **FINISH**. The Calibration Wizard window closes.

***Note:** The Calibration Complete screen shows the values that were entered by the user and the values that were measured by the sensor. If the values are different, the calibration adjustment value or multiplier is shown.*

8. Click **WRITE TO LOGGER** to save the settings.

### 4.1.4.8 Flo-Tote setup—manual

The Calibration Wizard is the easiest method to set up the sensor. Use the manual setup for odd-shaped flow channels or to adjust some of the calibration parameters. The sensor must be installed and online.

1. Click on the **Programming** tab in the FL900 Series Driver window. If online, the attached sensors and ports are shown.
2. If offline, click on the Datalog Setup menu. Select the sensor(s) from the drop-down list in the Port Assignments section that agree with the sensor and port configurations on the logger.
3. Click on Sensor Port[1] (FloTote).
4. Select the units in the Unit Preferences section. These units can be different from the logged units that are specified in the Datalog Setup menu.
5. Click on the **Flow Settings** tab and select the shape of the flow channel.
6. Enter the dimensions of the flow channel.
7. If the flow channel is odd-shaped, a table is shown. A cross-section of the shape can be divided into parts and the area of the parts can be entered into the table.
8. Click **WRITE TO LOGGER** to save the settings.
9. Click on the **General Settings** tab.
10. In the velocity settings section, click the **CALCULATE** button. The Site Coefficient window opens.
11. Click **TAKE SAMPLE**. The velocity measurement starts. When complete, the measured velocity is shown.
12. Measure the velocity with a different instrument and enter the value in the Actual Velocity field. The multiplier value adjusts the sensor reading to be the same as the actual velocity value.
13. Click **OK**.
14. In the level settings section, click the **CALIBRATE** button. The Level Calibration window opens.
15. Click **TAKE SAMPLE**. The level measurement starts. When complete, the measured level is shown.
16. Measure the liquid level manually and enter the value in the Actual Level field. The offset value adjusts the sensor reading to be the same as the actual value.
17. Click **WRITE TO LOGGER** to save the settings.

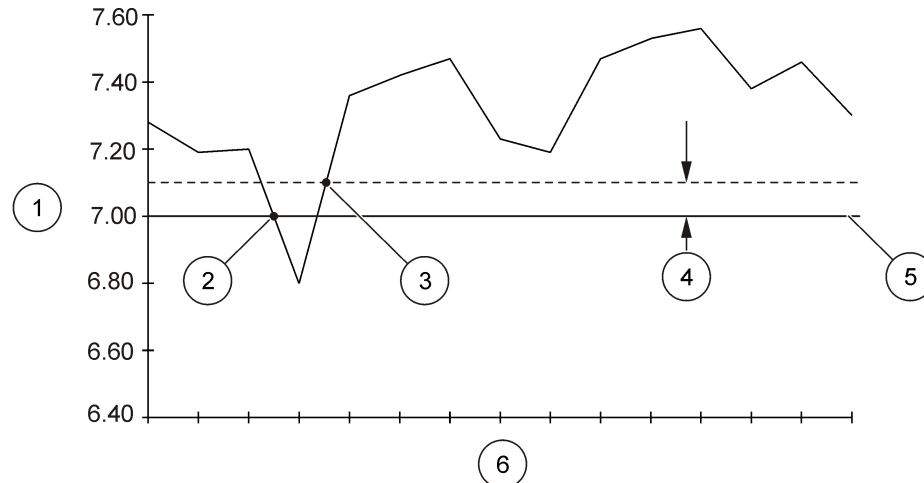
### 4.1.4.9 Set up alarms

Use the Alarms menu to set up channel alarms, system alarms and notifications. Channels must first be selected in the Datalog Setup menu before channel alarms can be set. A maximum of 16 channel alarms can be set.

1. Click on the **Programming** tab in the FL900 Series Driver window.
2. Click on the Alarms menu.
3. To set a channel alarm, click on the **Channel Alarms** tab:
  - a. Click on the **ADD ALARM** button. The Add Channel Alarm window opens.
  - b. Select the channel from the drop-down list.

- c. Select the type of alarm (low/low, low, high, high/high) and click **OK**. The channel alarm is shown in the main section.
- d. Enter the trigger value and deadband. An alarm starts when the channel value is equal to the trigger value. An alarm stops when the channel value goes above (low alarm) or below (high alarm) the deadband value.

**Figure 10 Low alarm example**



1	Channel value	3	Low alarm stops	5	Trigger value
2	Low alarm starts	4	Deadband	6	Time

- e. Select the actions that will start during an alarm condition:

Option	Description
<b>Send SMS from logger</b>	Send an SMS (text) message from the logger—useful when the server cannot be contacted.
<b>Send Email from logger</b>	Send an email message from the logger—useful when the server cannot be contacted.
<b>Trigger sampler</b>	When a sampler is attached, start a sampling program.
<b>Switch to secondary log interval</b>	Switch to secondary log interval—the secondary log interval is used.
<b>Switch to secondary call interval</b>	Switch to secondary call interval—the secondary call interval is used.
<b>Send SMS from server</b>	Send an SMS (text) message from the server—saves battery power on the logger.
<b>Send Email from server</b>	Send an email message from the server—saves battery power on the logger.

4. To set a system alarm, click on the **System Alarms** tab:

- a. Select the system alarm type:

Option	Description
<b>Low Main Power</b>	The batteries in the logger or external power supply is less than 8 V.
<b>Low RTC Battery</b>	The battery for the internal clock in the logger is weak.
<b>Low Slate Memory</b>	The datalog is 80% full.
<b>Slate Memory Full</b>	The datalog is full and data collection has stopped.

Option	Description
<b>Sensor Timeout</b>	The sensor has not responded to a call by the server.
<b>Sensor ID Error</b>	The program cannot detect what type of sensor is connected.

- b. Select the system alarm actions:

Option	Description
<b>Send SMS from logger</b>	Send a text message from the logger via the network provider.
<b>Send Email from logger</b>	Send an email from the logger via the network provider.
<b>Send SMS from server</b>	Send a text message from the FSDATA server.
<b>Send Email from server</b>	Send an email from the FSDATA server.

5. To set enter recipient information for alarm notifications, click on the **Recipients** tab:
- Enter the email address for each email recipient (maximum of 5).
  - Enter the number for each SMS (text message) recipient (maximum of 5).

### 4.1.4.10 Set sampler options

If a sampler is used, the sampler must be attached to the auxiliary port on the logger. Use the Sampler menu to specify when samples are taken.

- Click on the **Programming** tab in the FL900 Series Driver window.
- Click on the Sampler menu.
- In the Pacing Source field, select the sensor port that will measure flow for the sampler.
- Enter the volume interval that generates a flow pulse to the sampler. For example, a sampler can take a sample every 100 gallons of flow.



**Note:** The sampler can also take a sample during alarm conditions if the Trigger sampler action is set for a channel alarm.

## 4.1.5 View data

### 4.1.5.1 Download data

When data is downloaded from the logger, the data includes the channel data, the event log, the alarm log and the sample history. The data is automatically saved as a .fl9 file in the default file path.

- Open a communication session with the logger ([Connect to the logger](#) on page 22).
- Click on one of the download options:

Option	Description
	Download all of the data from the logger.
	Download only the data that was logged since the last download.

- Wait for the data to download. When complete, a confirmation message is shown. Click **OK**. The data is shown in the FL900 window ( [Tabular view](#) on page 35).

### 4.1.5.2 Open a site file

Data files that were downloaded previously can be opened when the connection status is offline.

- Make sure the connection status is offline. If online, click on the **DISCONNECT** button.

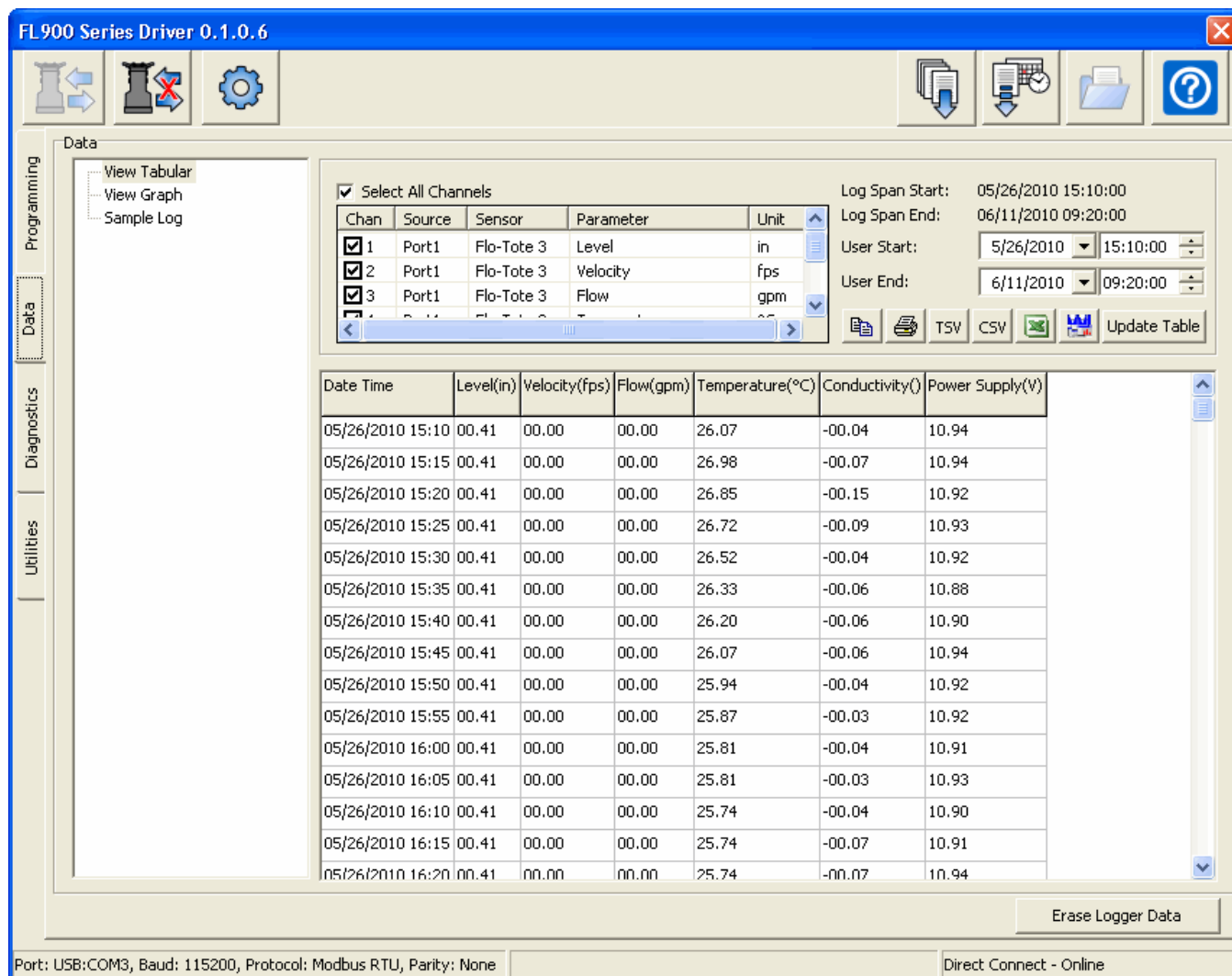
2. Click on the **OPEN A SITE FILE** button. The Open file window opens.
3. Find the file and click **OPEN**. The data is shown in the FL900 window ( [Tabular view](#) on page 35).

#### 4.1.5.3 Tabular view

The tabular view shows the data in a spreadsheet format ([Figure 11](#)). The following options are available:

Option	Description
<b>Open in Flo-Ware</b>	Click on the Flo-Ware icon to open the file in the main Flo-Ware application
<b>Sort data</b>	Click on a column header to sort the data by that column
<b>Show or remove channels</b>	Click on the check box next to a channel and click the <b>UPDATE TABLE</b> button to show or remove channels.
<b>Change the date range</b>	Change the date and time range and click the <b>UPDATE TABLE</b> button.
<b>Copy to the clipboard</b>	Click on the copy icon to copy the data to the clipboard. The data can then be pasted in a spreadsheet or other application.
<b>Print</b>	Click on the printer icon to send the data to a printer.
<b>Export as tab-separated</b>	Click on the TSV icon to export the data as a tab-separated file.
<b>Export as comma-separated</b>	Click on the CSV icon to export the data as a comma-separated file.
<b>Open in Excel</b>	Click on the Excel icon to open the data in Microsoft® Excel® spreadsheet software.

Figure 11 FL900 tabular data view



### 4.1.5.4 Graph view

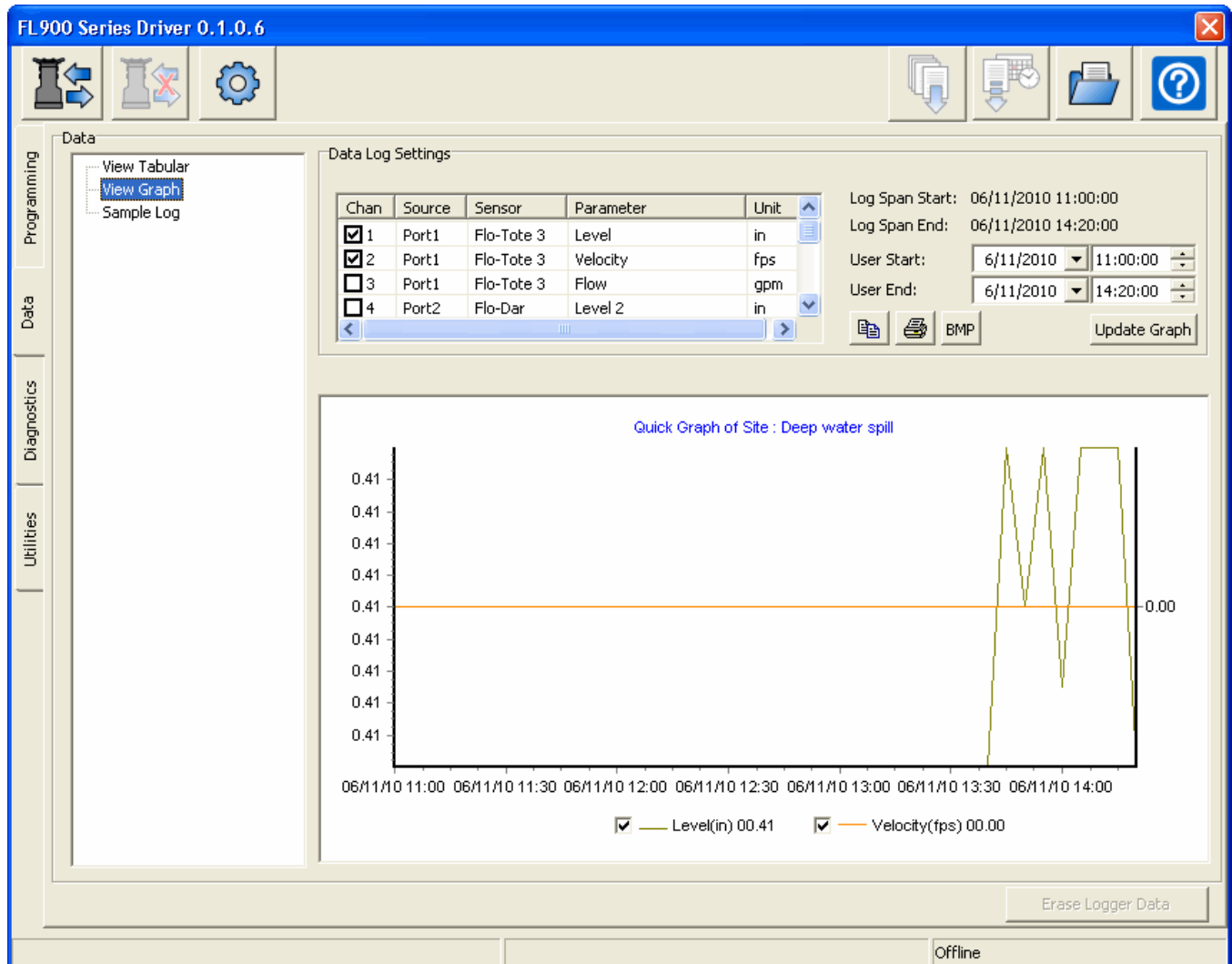
The graph view shows the data in a line graph (Figure 12). A maximum of 2 channels can be shown. The rain gauge and sampler are shown as bars in addition to the 2 selected channels. The bars for the sampler are shown in a green color when a sample was collected and in a red color if the sampler failed to collect a sample.

The following options are available:

Option	Description
<b>Show or remove channels</b>	Click on the check box next to a channel and click the <b>UPDATE TABLE</b> button to show or remove channels.
<b>Change the date range</b>	Change the date and time range and click the <b>UPDATE TABLE</b> button.
<b>Copy to the clipboard</b>	Click on the copy icon to copy the data to the clipboard. The data can then be pasted in a spreadsheet or other application.
<b>Print</b>	Click on the printer icon to send the data to a printer.
<b>Export as image</b>	Click on the BMP icon to save the graph in a .bmp image format.
<b>Zoom in</b>	Click on the graph and drag to the right to zoom in.

Option	Description
<b>Zoom out</b>	Click on the graph and drag to the left to zoom out.
<b>Pan left, right, up or down</b>	Right-click on the graph and drag to the left, right, up or down to move the graph position.

Figure 12 FL900 graph view



#### 4.1.5.5 Sample log

When a sampler is attached to the logger, the following sample data is collected and shown in the tabular format:

- Date and time of the sample
- Sample status (success or failed)
- Sample number
- Sample bottle number

Refer to the [Tabular view](#) on page 35 for a description of the available user options.

### 4.1.6 Troubleshooting

#### 4.1.6.1 View diagnostic information

The user can view diagnostic information to help solve a problem or to confirm normal operation.

1. Click on the Diagnostics tab.
2. Select one of the menu options:

Option	Description
<b>Event Log</b>	The date and time, event number, event text and event data is shown for all events in the tabular format. Refer to the <a href="#">Tabular view</a> on page 35 for a description of the available user options.
<b>Current Status</b>	When online, real-time general information such as the power supply voltage is shown. The measured channel values are shown and are updated at the same interval that is set in the logger program. If a sampler is connected, the volume before the next sample is taken is shown.
<b>Sensors</b>	When online, the user can download a sensor diagnostic file (.sdf) for use by technical support. The file is saved in the location that is specified in the settings. Technical support may ask the user to take a sample or to run diagnostics for a specified time (1 hour, 1 day or 1 week) to get additional diagnostic information.
<b>Modem</b>	When online, information about the modem and the signal strength is shown. The registration status should show home. The <b>CALL SERVER</b> button can be used to connect to the server and to show connection information. When the call is complete, click the <b>SAVE</b> button to save the information.
<b>Alarm Log</b>	The data for all alarms is shown in the tabular format. Refer to the <a href="#">Tabular view</a> on page 35 for a description of the available user options.

### 4.1.6.2 Manual USB driver installation

If there was a problem with the USB driver installation, install the USB driver manually.

1. With the logger attached to the PC, open the Windows Device Manager.
2. Find the FL-9XX port under the Ports node and open the port properties.
3. Install the driver from C:\Program Files\Flo-Ware\FL9xx\Backup (file name: FL-9XX\_USB.inf).

### 4.1.7 Update the firmware

The firmware is updated regularly for continued improvement. Install the updates for best results.

1. Click on the Utilities tab and select the Firmware Update menu.
2. Select the file to install.
3. Click **START**.
4. Select the update option and click **OK**. The update starts. Wait for the status to show complete.